



1/01/2003

ThermaViewer Warranty:

- A. **STANDARD WARRANTY:** Two Dimensional Instruments, LLC, (2DI) warrants to the purchaser of its products that any 2DI product will be free from defect in material and workmanship for a period of one year from purchase. The liability of 2DI is strictly limited to the replacement of 2DI products that, in the opinion of the factory, were properly installed and subsequently found to be defective. No claims for consequential damages of any nature will be allowed. This warranty is in lieu of all other warranties, expressed or implied. This warranty does not cover damage resulting from accident or misuse.
1. 2DI, agrees to replace any 2DI product, purchased from 2DI or authorized reseller, properly installed and subsequently found to be defective during its first year of ownership, on a one-for-one basis without additional cost, excepting freight.
 2. Customer shall be responsible for shipping the defective unit to the factory. Upon receipt of the defective unit a new replacement unit will be sent by UPS.
 - i. If customer requests expedited handling, a Freight and Handling charge may be charged to the customer.
 - ii. If a 'swap out' unit is needed before sending the defective unit to the factory it may be charged to a credit card. A credit to the same credit card will be given when the defective unit is received in good condition at the factory.
- B. **EXTENDED WARRANTY ON PURCHASED UNITS:** It is at the customer's option to purchase an extended warranty for any 2DI product. Products without current warranty coverage are not eligible for extended warranty coverage. Customer may:
1. Purchase ThermaViewer equipment without warranty beyond the equipment's standard one-year replacement warranty.
 2. Extend the Standard Warranty for the period of one year by purchasing an Extended Warranty at the time of equipment purchase or anytime within the first year of ownership.
 3. Extend an in-force Extended Warranty for an additional year by paying the current yearly Extended Warranty fee.
- C. **PAYMENT FOR EXTENDED WARRANTY:** Payment for extended warranty is due at the time of billing. Extended warranty will issue and take effect upon the expiration of any current warranty. No warranty will be in effect until receipt of funds by 2DI.



2DI EXTENDED WARRANTY

This Extended Warranty extends the normal Standard Warranty (one-year replacement warranty) for an additional year for those 2DI products listed below. This Extended Warranty, when in effect, shall be considered an extension to the Standard Warranty, whose only purpose is to increase the warranty time period already in effect by an additional one-year period. All limitations and provisions of the Standard Warranty apply to this Extended Warranty.

Description	Serial Number	Date of Coverage	Expiration Date

2DI agrees to replace any listed item properly installed, and subsequently found to be defective during the coverage period of this warranty on a one-for-one basis without additional cost excepting freight.

Customer shall be responsible for shipping the defective unit to the factory. Upon receipt of the defective unit a new replacement unit will be sent by UPS.

1. If customer requests expedited handling, a Freight and Handling charge may be charged to the customer.
2. If a 'swap out' unit is needed before sending the defective unit to the factory it may be charged to a credit card. A credit to the same credit card will be given when the defective unit is received in good condition at the factory.